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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

As a former small business owner and now working for a company out of my home office, it's always been essential that I have reliable high-speed internet to do my work. However, this has always been an expensive and time-consuming process.

Until recently I was dependant on AT&T and Comcast to provide these services and they really impacted my ability to get my work done

- I had to play the bait and switch game by AT&T and Comcast, with low introductory prices followed by egregiously high prices going back and forth between carriers every year
- the service was constantly going down and I would spend hours on hold and then battling service agents to determine the cause of the failures.

I was pleasantly surprised when I was offered an alternative with Sonic for my internet access. I rarely have trouble with my service and in the few cases when I do, I can quickly reach an agent and they'll send out a technician to take care of my problem.

I was recently upgraded to Sonic's Gigabit Fiber service and this has dramatically increased my productivity at work (at a lower price than the dual broadband I had over the copper). The service is extremely fast and I have yet to need to reboot my system (which was common on the DSL)

Please support broadband competition - not only will this benefit their customers, but the big boys will be forced to provide ALL customers quality service at a competitive price.

Julie Legrand